



Kansas Residential Service Guidelines (General)

The following information is intended to familiarize you with our service delivery system. Please contact us at customerservice@deffenbaughinc.com or call 913-631-3300 with any questions or inquiries.

Service

Household waste is to be bagged before being placed in approved containers and placed at the curb. Bundles, bags, or containers should weigh no more than 65 pounds, must be at the curb for pick up by 7 a.m., and should be unobstructed for crews to safely and effectively remove the waste. The maximum number of waste containers, bags, or combination of each is six. Additional stickers are available for purchase to attach to extra bags for pick up by contacting us at customerservice@deffenbaughinc.com or by calling 913-631-3300.

Recycling

Curbside recycling is offered in specific areas. A Deffenbaugh approved container will be provided with this service and should be placed at the curb on the scheduled day of pick up. Please contact us for details.

Containers

Unless Deffenbaugh supplies an approved trash cart, containers should be plastic, with handles, with a capacity of no more than 32 gallons. Tied bags able to support the 65-pound requirement may also be used.

Yard Debris

A combination of six kraft paper craft bags or bundles of yard waste is currently allowed. Branches and limbs must be cut to four foot lengths, bundled and tied, with a diameter of no more than 18 inches. No single item should weigh more than 65 pounds. Stickers are available for purchase to attach to extra bags for pick up. Contact us at customerservice@deffenbaughinc.com or call 913-631-3300 for stickers. Kraft paper bags may be purchased at most hardware and home improvement stores.

Special Services

For items that do not meet the guidelines above, a resident may schedule a special pick up for an additional fee. Those items may include furniture, appliances, etc. Our office hours are 6 a.m. to 7 p.m. CT Monday through Friday. Please contact us at customerservice@deffenbaughinc.com or call 913-631-3300.